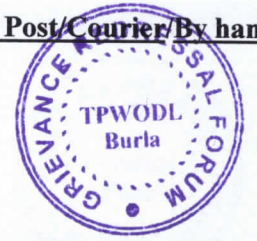


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 14374

Date: 23/02/2024

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/49/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sri Jogendra Meher At/Po-Ekatali Dist-Jharsuguda	4130-0111-1098	9439638806	
3	Respondent/s	E.E. JED, Jharsuguda, TPWODL & SDO-I(Electrical), Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	13.10.2023			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	13.10.2023			
9	Date of Order	23/02/2024			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO No-3 Office, Jharsuguda, TPWODL

Appeared

For the Complainant- Sri Jogendra Meher



For the Respondent - E.E. JED, Jharsuguda, TPWODL
&
SDO-I(Electrical), Jharsuguda

GRF Case No- BRL/49/2024

Sri Jogendra Meher
At/Po-Ekatali
Dist-Jharsuguda
Consumer No.- 4130-0111-1098

COMPLAINANT

VRS

E.E. JED, Jharsuguda, TPWODL
&
SDO-I(Electrical), Jharsuguda

OPPOSITE PARTY

GIST OF THE CASE

Sri Jogendra Meher is the complainant who appeared on Dt. 13.10.2023 at camp held on ESO Office -3 under SDO-I Jharsuguda and submitted a written complaint wherein he has stated that "High billing in the month of Dec-2021. So, he requests to revise the bill as per actual meter reading of new meter."

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-GP consumer having CD 1.55HP with date of initial power supply 01.01.1990 as seen from FG/Samadhan App. The complainant has raised objection on high billing dispute with prayer to revise the bill. The above complainant has already been served actual bills up to April-2022 with KWH reading of 32716 (Dt.13.05.2022) in reference consumption recorded in meter SI No 8029137. PL bills were served from 14.05.2023 to 27.07.2023. The meter SI No WLT063161 was installed on 28.07.2022 with IMR '0' & MF 1. The opposite party has already been revised the bill for delay meter updating & defective period assessment has also done for the period from July-2022 to Aug 2023 (28.07.2022 to 04.09.2023) & withdrawn an amount of Rs.17774.93 & Rs.32390.70 for the period May-2022 to June 2022 respectively. Hence, required revision to settle the billing dispute.

Hence it is the opinion of the Forum that the opposite party is liable to revise the bill for the periods from Jan-2011 to Feb-2022 by spread over the reading of 32716 with IMR '0' in reference to consumption recorded meter SI No 8029137 & for the period from 14.05.2023 to 27.07.2023 taking IMR as '0' on 28.07.2022 & FMR as '256' on 02.09.2023 with reference to consumption recorded meter SI No WLT063161 with the daily/monthly actual consumption thereof considering the adjustment of previous bill revisions as per law.

ORDER

After careful consideration of hearing and data submitted by both parties the Forum is pleased to pass the Order as follows.

1. The Opposite Party is directed to revise the bill for the periods from Jan-2011 to Feb-2022 by spread over the reading of 32716 with IMR '0' in reference to consumption recorded meter SI No 8029137 & for the period from 14.05.2023 to 27.07.2023 taking IMR as '0' on 28.07.2022 & FMR as '256' on 02.09.2023 with reference to consumption recorded meter SI No WLT063161 with the daily/monthly actual consumption thereof considering the adjustment of previous bill revisions as per law.
2. The Opposite party is directed not to consider the bill revision for the period already revised earlier/for the period of penalty/in both cases if any as applicable as not submitted any information for the same.
3. The Opposite party is directed not to consider the bill revision for the period already where the complainant has availed the OTS scheme and rebate thereon if any as applicable as not submitted any information for the same.
4. The Opposite Party is directed to serve the revised energy charges bill with revised due date within 30 days from the receipt of this Order, duly considering the applicable tariff during the period, taking in to account the adjustments, if any, and adjustment for the payments made by the complainant and ensure payment thereof.
5. The Opposite Party is directed to collect the revised bill amount and on non-payment, served the Disconnection Notice to the Complainant as per Indian Electricity Act,2003 under Section 56(i) and disconnect the power supply accordingly.
6. The Complainant is directed to pay the revised billed amount so arrived, if any, within due date after receipt of the revised energy charges bill to avoid disconnection.
7. **Opposite party is directed to submit the compliance report to this Forum within one month from the date of issue of this order as the case may be.**



B.Mahapatra
(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to:-

1. Sri Jogendra Meher, At/Po-Ekatali, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-I Jhaarsuguda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

Accordingly, the case is disposed of.

A.P. Saha
Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)